

Newcastle Cruising Yacht Club



Sailing Academy COVID-19 Refund Policy

The following COVID-19 Refund Policy applies to all Sailing Academy courses conducted at the Newcastle Cruising Yacht Club in Wickham and at the Bay Sailing Centre at Soldiers Point.

Newcastle Cruising Yacht Club (NCYC) is committed to strictly adhering to the latest COVID-19 Public Health Orders in place and managing risks to staff and participants. The NCYC will also strictly adhere to all government restrictions imposed from time to time, as a result of the COVID-19 pandemic.



The Sailing Academy is a registered COVID Safe Business with NSW Health.

The Standard *Australian Sailing* Discover Sailing Center Refund Policy continues to apply to all course registrations. The COVID-19 Pandemic and all associated health & safety restrictions, travel restrictions and border closures are classified as "Force Majeure" under the policy.

The NCYC will provide the following refund options if an event is cancelled or participants attendance is affected due to Force Majeure:

1. Course not yet commenced;
 - a. A full refund for a course that is unable to proceed; or
 - b. A full value credit towards a similar course on an alternate date (where places are still available).
2. Course already commenced;
 - a. A pro-rata value credit towards a similar course on an alternate date (where places are still available).
3. For participants who are unable to attend a course that is proceeding, due to travel restrictions or border closures:
 - a. A full refund or full value course credit for courses not yet commenced.
 - b. A pro-rata course credit for the number of sessions of a course no longer able to attend.

ISSUED: 20th July 2021